



How to Order for Your Sale

I. Select Selling Program A, B or C

A. A PRE-SELECTED package of products for a SMALL gathering.

We will ship you a variety of products from each country for a group of 25 to 50 people.

B. A PRE-SELECTED package of products for a MEDIUM gathering.

We will ship you a variety of products from each country for a group of 50 to 75 people.

C. A PRE-SELECTED package of products for a LARGE gathering.

We will ship you a variety of products from each country for a group of 75 to 100+ people.

II. Complete the enclosed Agreement form and return it either by mail or Fax. Please do this at least three weeks prior to your Gathering if possible. However, we can schedule you even a week in advance, so call us if you are short on time.

III. Shipping

Delivery to You

- ❖ We will ship to you via Fed Ex Ground. Eternal Threads pays all shipping costs.
- ❖ Let us know what shipping address is most convenient for you - home or Gathering location.
- ❖ On the Gathering Agreement Form you will be asked to supply us with a name and telephone number for the person who will be responsible for receiving the shipment. Please indicate if the shipment is being delivered to a residential address.

To Return Unsold Items

- ❖ Return unsold items with price tags attached along with display items.
- ❖ Please repack products with care making sure the boxes are FULL to prevent crushing on the return shipment. Do not pack other items with the giraffes.
- ❖ Return shipping will be via FedEx **Ground** using return forms and instructions that we provide. **IMPORTANT:** Use FedEx **Ground** to return unsold items. **FedEx Kinko's** is the most convenient drop off point for FedEx Ground.
- ❖ Some Fed Ex locations do not service **Ground**. If you do not ask, they might automatically send it Express, which will be a prohibitive expense for us. If this is true in your area, please use UPS and Eternal Threads will reimburse you.

IV. Handling Purchase Payments

- ❖ Checks and cash are accepted. Sales tax and our shipping costs are **INCLUDED** in the price.
- ❖ Please make sure the purchaser's phone number is on their check.
- ❖ Send the deposit in the pre-paid Priority Mail envelope provided.